

27/05/20

Dear Parents,

Business Update

I hope this letter once again reaches you, your loved ones, and families/friends in good health. We wanted to update you ahead of some of our nurseries re-opening on the 1st of June.

Nursery Operations – England

From 1st June 2020 most nurseries in England will commence re-opening for all parents who wish to use the service, subject to availability where space restrictions associated with social distancing measures have reduced operational capacity. Managers are currently working to establish return numbers with priority being given to essential key workers and preschool children, where we will be working to prepare them for school reception transition.

Thank you to all our parents who have taken the time to complete our parent survey. This data has been incredibly helpful in allowing us to plan for anticipated demand and given nursery management teams some background to make calls. If your manager has not been in touch, please do contact us direct on your normal nursery number or email Holyroodnurseries@bertramuk.com to confirm what sessions you will require, if you plan to return.

Your nursery manager will be in touch prior to the 1st of June to confirm your nursery will open as expected.

Nursery Operations – Scotland

For Scotland, following the First Ministers release of the plan for re-opening, our nurseries will continue to provide care 'only' for key workers and, unless specifically instructed by the local authority, will open to remaining non-essential keyworkers from the 1st of August 2020. This may change, and we will of course keep you informed.

Safe Operating Procedure

We recommend you view our Safe Operating Procedures, which are available via our website. This document shares detail on how we plan to operate our nurseries to ensure the safety of our children, employees and families in line with Government guidance surrounding COVID-19. Where nurseries open, we have made the decision to operate at 50% of normal nursery capacity to help us understand and safely manage risk. This will be reviewed week by week and will be increased or decreased subject to a review and sign off by our Operations Directors, Head of Health & Safety and Head of Early Years.

We also have useful FAQs which are being updated weekly, as well as information regarding health and wellbeing. Please also follow us on Facebook, Twitter and Instagram for the latest updates on all nurseries.

Thank you for your patience and understanding. We look forward to welcoming some of our families back on the 1st of June and would like to thank those dedicated staff who have continued to work throughout this crisis, providing childcare for essential workers.

Kind regards



Cary Rankin
CEO